Dear Valued Patient,

Newbridge takes the health and safety of our staff, patients, and community very seriously. We are committed to serving you during this situation and have enacted a COVID-19 Preparedness Plan.

We are now offering Virtual Visits on a case by case basis. Please contact your office if interested. For existing appointments, we will contact you to schedule a video visit if our providers do not need to see you in person for your appointment.

If you are coming into the office for a visit or procedure, please be aware:

- We are practicing extensive cleanliness procedures to help protect against the spread of any bacteria, viruses and germs as we have always done.
- All staff are disinfecting after every interaction.
- Only patients may enter the exam/procedure areas during their visit and many not be accompanied by family members at this time.
- All patients are asked to use hand sanitizer before coming back for their appointment.
- We are screening everyone who enters the office for symptoms of illness.

Please call our office as part of the screening process, if you have been:

- OUT OF THE COUNTRY IN THE LAST 14 DAYS
- EXPERIENCING ANY SYMPTOMS OF ILLNESS
- BEEN IN CONTACT WITH SOMEONE WHO MEETS THESE CRITERIA WITHIN THE LAST 14 DAYS

We are closely monitoring updates from the Centers for Disease Control (CDC) and World Health Organization (WHO) and will be following all instructions and recommendations issued by public health authorities and government agencies.

Thank you for helping us provide a safe environment for our patients and staff as well as helping to prevent spread in our community.

Sincerely,

The Newbridge Team